



NEW REPLACEMENT PARTS FOR HEAVY EQUIPMENT

Part B - Quality Claim Form - for Turbo & Pump claims only

6100 NW 77th Ct
Miami, Florida 33166
Tel: 305-592-9769, Fax:786-336-5719

for office use only:
claim no.
date rec'd
Processed by

Date

Customer Information

Company Name
Costex Order no.
Costex Invoice no.
Costex Sales Associate
CTP Customer #
Invoice date

Part Information

Part Number
Date of installation
How many hours was the part used
Qty in claim
Serial Number
Machine Model

Problem Guide- check the causes that apply to your claim

- A Engine Lacks power
B Black Smoke
C Blue Smoke
D Excessive Oil Consumption
E Excessive Oil Turbine End
F Excessive Oil Compressor End
G Insufficient lubrication
H Oil in Exhaust manifold
I Damaged Compressor wheel
J Damaged Turbine wheel
K Drag or Bind in Rotating Assy
L Worn bearings, journals, bores
M Noisy
N Sludged or coked center housing
1 Dirty air cleaner
2 Plugged crankcase breathers
3 Air cleaner element missing, leaking, not sealing properly, loose
4 Collapsed or restricted air tube before turbo
5 Restricted/damaged crossover pipe- turbo to inlet manifold
6 Foreign object between air cleaner and turbo
7 Foreign object in exhaust system
8 Turbo flanges, clamps or bolts loose
9 Inlet manifold cracked, burned, gaskets loose, blown or missing
10 Exhaust manifold cracked, burned, gaskets loose, blown or missing
11 Restricted exhaust system
12 Oil lag (oil delay to turbo at start up)
13 Insufficient lubrication
14 Lubricating oil contaminated
15 Improper type of lubricating oil used
16 Restricted oil feed line
17 Restricted oil drain line
18 Turbine housing damaged or restricted
19 Turbo seal leakage
20 Worn journal bearings
21 Excessive dirt buildup in compressor housing
22 Excessive carbon buildup behind turbine wheel
23 Fuel pump malfunction
24 Worn or damaged injectors
25 Valve timing
26 Burned valves
27 Worn piston rings
28 Burned pistons
29 Leaking oil feed line
30 Excessive engine pre-oil
31 Excessive engine idle
32 Coked or sludged center housing
33 Oil pump malfunction
34 Oil filter plugged
35 Oil-bath-type air cleaner restricted, dirty, incorrect viscosity
36 Actuator damaged or defective
37 Wastegate binding
38 Electronic control module or connectors defective
39 Wastegate actuator solenoid or connector defective
40 EGR valve defective
41 Alternator voltage incorrect
42 Engine shut off without adequate cool down time
43 Leaking valve guide seals
44 Low oil level

Other information

This claim was submitted by
Position
Contact tel. number
e-mail
fax no.

fields marked with "*" are mandatory

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